



VIT spamstopper

A managed service from Classic Micro Systems



Product Description

VIT spamstopper is a professional, cloud-based spam filtering system that outperforms the competition. It'll catch more spam and do it with substantially fewer false positives than other spam filtering solutions. This is because our system is perfected by real humans that add thousands of new filters daily to adapt to the spammers new schemes rather than the typical scoring systems. To date, over 4 million filters are used to weed out those unwanted emails. Plus as a key part of our Virtual IT Managed Service, we provide expert administration so you have one less worry.

Benefits:

- **Easy to use**, nothing to install, configure or train. It'll even detect your email addresses.
- **Outperforms** the competition with fewer false positives and more targeted filters.
- **Fail-safe design** uses distributed cloud-based system spanning multiple datacenters.
- **Adapts** to the constantly changing environment, real humans create and test filters daily.
- **Best value** compared to other Enterprise, Business and Pro level spam filtering systems.
- **No Risk** with a 30-day evaluation, if you don't like it after 30 days, cancel and pay nothing.

Features:

Budget Pricing. Our super low pricing includes no per-user charges with constant need to re-configure the plan when you add or subtract users. We have simple **Starter, Small, Medium** or **Large** organization plans and the only time you pay more is if your inbound messages exceed our generous monthly email quotas. No separate charges for individual user quarantine or virus filtering – it's all included!

Spam, Virus and Malware Filtering included. Every plan includes spam, virus and malware pre-filtering which increases the security of your email. Combined with your own email server's scanning, the chances of spam or malware getting to your inbox are very low.

Custom Policies. Both domain-wide policies and custom domain-level filter rules can be applied, just in case you need to whitelist or blacklist certain users or domains.

Archiving and Mail Bagging included. The system can store 5 days of mail should your mail server go down (backup mail) plus all spam is archived for 30 days in case you need to release an old email that was blocked.

Automatic Quarantine Reports. You can receive a regular email showing you what was quarantined, and you may easily release mail for delivery as needed.

Individual Quarantine Login. System can be setup with a site admin or individual user quarantine login at no additional charge, so users can manage their own spam.

Fully Managed. We can setup the individual quarantine logins for you and monitor the email server status.

Pricing Plans (includes listed quota of incoming emails, individual user quarantines at no charge)

Plan	Details	Price /month	Price /year
Starter	Up to 10 users (100,000 quota)	\$ 20.00	\$ 220.00
Small	Up to 25 users (125,000 quota)	\$ 30.00	\$ 330.00
Medium	Up to 50 users (150,000 quota)	\$ 40.00	\$ 440.00
Large	Up to 100 users (200,000 quota)	\$ 50.00	\$ 550.00
Setup Fee (one-time)	1 month charge, waived for VIT clients		
Exceed Quota	+100,000 emails	\$ 5.00	
No VIT Plan Surcharge	For non VIT clients pay this mgmt. fee	\$ 10.00	\$ 110.00



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FAQ

Q: How long does it take to implement VIT spamstopper once it is ordered?

A: A change to your domain MX record needs to be made which we can do or you can have done by the person that has access to your domain and DNS provider. Once the change is made, it typically takes less than 24 hours to go into effect.

Q: Will VIT spamstopper affect the speed of our email delivery in any way?

A: You should see virtually no difference, other than the lack of spam. Technically, your emails go through an extra server and there is a slight delay (typically 30 seconds or less) in delivery, but in practice most users will never notice the difference.

Q: How long will it take for the filtering to start working after my domain is setup?

A: Most users will see a drastic reduction in spam within the first few hours, however it can take up to 72 hours for all incoming mail to begin going through the filtering system.

Q: How does the spam quarantine work? Does each user manage their own quarantine?

A: The quarantine is generally setup for each user, though groups of users can be created or you can have a single admin that can review the spam quarantine. We'll discuss which method you'd like to implement prior to setup. In addition, quarantine reports (an email with the list of blocked emails) can be emailed to each quarantine user on an hourly, daily, or weekly basis depending upon your preferences.

Q: How do we count the number of users when determining which plan to select?

A: Users are determined by email addresses – if you have generic addresses or aliases like “info” or “sales” be sure to count those.

Q: Privacy is a big concern and one reason we host our own email server. What are the privacy concerns using a cloud-based email spam filtering solution?

A: It is true that by using a cloud-based email filter, your most recent 30 days of emails will reside on an email server outside of your office, just as it would if you were using a service such as Google Gmail, Microsoft, Yahoo, etc. However, unlike those very widely known systems, VIT spamstopper is a private-label system and not the large target of cybercriminals that the more well-known vendors might be. The system uses SSL technology for transmission and server security follows all best practices for safety. In addition, email content will never be scanned or provided to any 3rd party for marketing purposes (such as google does) and is used solely for the tuning of our spam filters.

Q: What happens if we add additional email addresses/users during the billing period and now are in a larger plan?

A: All billing adjustments are made at the time VIT billing goes out on the 10th of each month, so if you've moved into a larger plan after that your monthly rate will increase on subsequent months. If you've paid annually, you'll be billed the difference for the balance of the year.

Q: What if I'm not happy with the service or our spam is not reduced and we want to cancel?

A: If you cancel during the first 30 days, you owe nothing as part of our satisfaction guarantee. After 30 days, you may cancel at any time and only owe for the service period that has been utilized.